



REPUBLIC OF MOZAMBIQUE



Feidhmeannacht na Seirbhíse Sláinte
Health Service Executive

**REPORT ON WORKSHOP FOR QUALITY IMPROVEMENT AND
PATIENT SAFETY**

**UNDER MEMORANDUM OF UNDERSTANDING
BETWEEN THE
MINISTRY OF HEALTH OF MOZAMBIQUE
AND
HEALTH SERVICE EXECUTIVE OF IRELAND
IN COLLABORATION WITH
THE INTERNATIONAL SOCIETY FOR QUALITY IN HEALTH
CARE
AND SUPPORTED BY
IRISH AID**

Maputo, 15th – 19th August, 2016





REPÚBLICA DE MOÇAMBIQUE

MINISTÉRIO DA SAÚDE
DIRECÇÃO NACIONAL DE ASSISTÊNCIA MÉDICA

Workshop sobre Métodos de Melhoria de Qualidade e de Segurança dos Pacientes
Atendimento de Qualidade e Humanizado nos Hospitais é um Compromisso dos Trabalhadores da Saúde
O Nosso Maior Valor é a Vida

Maputo, 15 a 19 de Agosto 2016



“We can’t create more resources, but we can do better with what we have got”

“Always walk in the shoes of the patient”

Collaborating partners

Mozambique Ministry of Health (MISAU):

Dra Nazira Vali Abdulla, Minister for Health

Dr Mouzinho Saide, Vice Minister for Health

Dr Hilário Ussain Isse, National Director, Medical Assistance

Dra Elenia Amado, Deputy National Director, Medical Assistance

Health Service Executive (HSE):

Dr Philip Crowley, National Director, Quality Improvement

Dr David Weakliam, Global Health Lead, Health Service Executive

Dr Douglas Hamilton, Specialist Registrar in Public Health Medicine

International Society for Quality in Health Care (ISQua):

Dr Peter Lachman, CEO

Embassy of Ireland/Irish Aid:

William Carlos, Ambassador

Dr Diarmuid McClean, Development Specialist

Dr Jonas Chambule, Health Programme Advisor

Ilda Guambe, Programme Executive

Lorraine Gallagher, Global Health Adviser, Irish Aid HQ

Summary

Under the agreement signed in June 2014, the Ministry of Health, Mozambique (MISAU) and the Health Service Executive, Ireland (HSE) organised a workshop on quality improvement and patient safety from 15-19 August 2016 in Maputo, in collaboration with Irish Aid and the International Society for Quality in Health Care (ISQua). The workshop was successfully implemented with 80 participants comprised of teams of directors and senior staff from 14 central, provincial, general and district hospitals plus the National Directorate of Medical Assistance (DNAM), including participation of one Partner ICAP Columbia University, USA.

The workshop was the first step in an ambitious plan of training for sustainable capacity development in Quality Improvement (QI) in Mozambique. The aim is to improve quality and safety of care through training QI leaders/champions and QI teams at MISAU and the hospitals. The full training will be delivered over eight months through a problem based learning approach with three workshops and the implementation of QI projects by each hospital team.

The workshop was facilitated by international QI expert Dr Peter Lachman, CEO of ISQua and Co-Director of the Leadership and Quality Programme in Ireland. The participants were taught concepts of QI and tools and methods to apply them in their hospitals. Working in teams they identified a priority quality and patient safety issue at their hospital and developed a plan with SMART aim statement, interventions, change bundles, communications, measurement and evaluation. They will carry out these projects and present them at the final workshop in March 2017.

The workshop was very successful due to collaboration by all parties and effective engagement of the participants. The high level commitment of MISAU was expressed by the Minister for Health in a pre-meeting and by the Vice-Minister who attended both opening and closing sessions. There was excellent preparation for the workshop by DNAM who identified key hospital leaders and champions for QI – Hospital Directors and senior medical, nursing, technical and administrative staff. Dr Peter Lachman delivered high level technical training and engaged the participants through his excellent facilitation. The participants responded enthusiastically and were highly motivated to improve quality of care despite resource challenges. They proved able to quickly learn and apply new concepts and the groups worked together with evident team spirit.

Irish Aid played a key facilitation role and supported the Ministry of Health at all levels throughout the workshop preparation and implementation. They provided essential logistics support, covered the travel costs of all participants and played a key role in addressing the language challenge. They arranged for translation of presentations and training materials into Portuguese, purchased copies of the Portuguese version of the Improvement Guide, and secured interpreters and equipment for simultaneous translation.

Overall this was an excellent beginning to the QI programme anticipated under the Ireland-Mozambique agreement signed in 2014. The commitment of MISAU, the HSE, Irish Aid and ISQua provides a solid basis for ongoing collaboration and gives much hope for making a real and sustainable difference to quality and safety of care for the people of Mozambique.

1. Introduction

Improving quality of health services is one of the strategic goals of the Mozambique Health Sector Strategic Plan, 2014-2019. Under the Statement of Intent signed with the Ireland Health Service Executive (HSE) in 2014, the Mozambique Ministry of Health (MISAU) and the HSE agreed to cooperate to strengthen national leadership and functions for providing quality care and safe services. MISAU identified quality improvement in hospitals as a priority. In 2016, MISAU and the HSE decided to undertake a programme of training and capacity building for hospitals using the approach of the successful Leadership and Quality Programme implemented by the Royal College of Physicians of Ireland and the HSE. Dr Peter Lachman, co-director of the Programme joined as a collaborator in his new role as CEO of the International Society for Quality in Health Care. The first workshop was held from 15-19 August at the Regional Centre for Health and Development in Maputo (CRDS).

2. Workshop Planning and Organisation

The training approach entails an eight-month programme of problem-based learning. The participants work together in hospital teams to undertake a project to address a quality or patient safety that they have identified as a priority. Following the August workshop there will be a second workshop in November and a final workshop in March 2017 at which the participants will present their projects.

The programme was planned through a series of conference calls and email communications in the first six months of 2016 and MISAU prepared the terms of reference (Appendix 1).

MISAU's overall objective is that health facilities provide quality and efficient health care. The training programme will equip MISAU and hospitals with knowledge and skills to establish quality improvement programmes and methods.

The specific objectives are to improve the quality of services provided by health units in the following priority areas affecting quality of care:

- Prevention of pressure ulcers
- Antimicrobial Resistance
- Medication safety / prescription and drug administration
- Patient Safety
- Prevention and control of infections
- Hospital management

The need for clear outputs and outcomes with quantifiables/numbers was discussed. In the terms of reference MISAU has identified some key results for the programme:

- Improved management of hospitals in prevention, curative care, rehabilitation
- Improved quality in provision of care in the public health service
- Appropriate work tools used

- Established standards of performance in clinical care, nursing care and administration
- Improved used of consumable resources, particularly in surgery
- Improved employee motivation

Further outcome measures were identified in discussions between the HSE and DNAM during the workshop:

- QI leadership positions established in DNAM
- QI included in health service plans and budgets
- Hospitals have staff active as QI leaders/champions
- Hospitals have functioning QI teams
- Hospitals have provided QI training for additional staff

Three persons travelled from Ireland, including Dr Peter Lachman as lead trainer and two co-facilitators from the HSE. The Irish Embassy assisted MISAU with financial support towards local costs, including travel and per diems for staff coming from outside Maputo. They also assisted with logistics support, translation of documents and presentations into Portuguese and simultaneous translation during the workshop. Copies of the Portuguese version of the Improvement Guide were ordered from Brazil. Irish Aid HQ supported the travel costs of the team from Ireland, under the MOU between HSE and Irish Aid.

3. Participants

The full list of participants is in Appendix 3. Fourteen hospitals participated with teams of between 3 and 8 persons invited by the National Directorate for Medical Assistance (DNAM). All teams included at least one doctor, one nurse and one administrator and were senior hospital staff, mostly at Director level. There were also 12 national level staff from DNAM, including the Deputy Director and senior staff from departments of nursing, pharmaceuticals, human resources and hospital management.

Participating Institutions	
Central Hospitals	Maputo Central Hospital Beira Central Hospital Nampula Central Hospital, Quelimane Central Hospital
Provincial Hospitals	Matola Provincial Hospital Lushinga Provincial Hospital
General Hospitals	Chamanculo General Hospital Polana Canico General Hospital Mavalane General Hospital Machava General Hospital Macamo General Hospital
District Hospitals	Xinavane District Hospital Manhica District Hospital

Psychiatric Hospital	Infulene Psychiatric Hospital
MISAU	National Directorate for Medical Assistance
Others	ICAP Columbia University, USA

4. Programme

The full workshop programme is in Appendix 2. The key elements each day were:

Day 1 Monday	Introductions and defining the programme Getting to know the teams Introduction to the theory of QI
Day 2 Tuesday	Theories of improvement Model for improvement Developing the projects
Day 3 Wednesday	Measurement and tools for improvement Developing the projects
Day 4 Thursday	Theories of Patient safety Reliability Developing the projects
Day 5 Friday	Planning next steps Reflections Review of the week

5. Workshop Process

The trainers, together with the Irish Ambassador met with the Minister for Health, Dra Nazira Vali Abdullah before the start of the workshop. The Vice Ministry for Health, Dr Mouzinho Saide opened the workshop in a formal session chaired by the Dr Hussein Isse, National Director for Medical Assistance.

For the technical sessions the participants were organised around tables in their hospital teams. Following teaching on QI concepts and methods, they worked together in their teams planning projects related to the quality issue they wished to address. This followed a systematic process of developing a SMART aim statement, followed by interventions, change bundles, communications, measurement and evaluation.

The hospitals identified the following issues for their projects:

1. Improve administration of drugs in HIV and TB department
2. Improve writing of prescriptions by doctors in Paediatric Dept.
3. Improve communication between doctor and patient
4. Improve accuracy of medical records

5. Reduce emergency waiting time
6. Reduce unexpected mortality in hospital
7. Reduce waiting time for non-urgent gynaecology patients
8. Reduce emergency waiting time for under-5 children
9. Reduce waiting time for emergency patients with chronic diseases (HIV)
10. Reduce neo-natal mortality
11. Reduce number of patients discharging themselves from Psychiatric hospital

The MISAU (DNAM) identified the following issues for their projects:

1. Improve the reporting and response of complaints in the users offices
2. Improve medical prescription
3. Improve the knolege of hospital mannegers in basis hospital indicators
4. Improve the nursering records in inpatient care

The workshop process was excellently facilitated by Dr Peter Lachman and proved effective despite the challenge of language. Teaching was simultaneously translated and the Powerpoint presentations were shown in Portuguese as well as giving handouts to the participants. During the working sessions, facilitation was assisted by the interpreters and one of the Irish facilitators who spoke Portuguese (Dr Douglas Hamilton). The participants engaged enthusiastically and displayed commitment to learning how to improve quality and safety of care for their patients within the available resources. Comparing with similar workshops in other settings, Dr Lachman was impressed at the ability of the participants to learn new QI concepts and develop excellent project plans. During the workshop they were introduced to other resources as appropriate – e.g. Teachback for improving patient communication. Team working was promoted by games which demonstrated the need for a team approach – building a structure with spaghetti and flying paper planes! Team spirit was one of the striking features of the workshop.

By the last day the hospital teams had detailed plans for their projects. The workshop finished with a session attended by the Vice Minister for Health. Attendance certificates were distributed in a presentation ceremony and each hospital also received a copy of the Improvement Guide in Portuguese. Participants were informed that those who also attend the second and third workshops will receive a certificate of training from ISQua.

6. Process post workshop

Following the workshop ongoing support will be provided to the hospitals, facilitated by communications using Skype and WhatsApp. The Deputy National Director for Medical Assistance, Dr. Elenia Amado will monitor progress and Dr Peter Lachman will be available for technical advice. The DNAM, HSE, ISQua and Irish Aid will hold regular conference calls.

The second workshop was confirmed for 3-4 November in Maputo and one of the visiting team from Ireland will join in a field visit to one of the central hospitals.

Further measures to build sustainable QI capacity were discussed.

- DNAM will develop new national QI leadership roles and include QI in service plans.
- Further training for the national and hospital leaders will be explored, such as the on-line ISQua Fellowship Programme. This is a learner-led e-learning programme, tailored to suit the needs of each candidate through educational units, publications, research opportunities, conference and workshop participation. Participants benefit from mentoring by internationally recognised experts. ISQua can work with MISAU to design tailor-made packages to suit Mozambique. The general fee is €400, however ISQua will consider enrolment discounts for participants from low and middle income countries.
- The Irish Embassy will support MISAU to translate the Aurum Institute *'HOW TO Guide for quality improvement'* into Portuguese. This South African based charity will organisation translation and only printing costs will be needed. The Aurum Institute is a potential collaborator with Mozambique.
- Arrangements will also be made to ttranslate other key teaching and reference publications, such as The Health Foundation guides: *Quality Improvement made simple; Person-centred care made simple; A framework for measuring and monitoring safety; A practical guide for successful implementation.*
- A plan will be developed for leaders/coaches/trainers to train further hospital staff.
- MISAU and Irish Aid will seek to coordinate with other organisations involved in QI, building on preliminary discussions that were held with CUAMM, Family Health International and WHO.

Conclusions

All parties agreed that the workshop was very successful. The learning objectives were achieved and the participants were ready to carry out their QI projects. Feedback from participants was very positive. Success was made possible by the participation of all the partner organisations, with each playing a critical role – MISAU, HSE, ISQua and Irish Aid.

Appendices

- Terms of reference
- Workshop Programme
- Workshop Participants

APPENDIX 1

Terms of Reference for Workshop “improvement of care quality” (prepared by MISAU and translated into English)

Contents

1. Introduction
2. Purpose of the meeting
3. Context
4. Rationale
5. Methodology
6. Expected results
7. Participants
8. Date and time of event

1. Introduction

The DNAM in its mandate is to guarantee the presuppositions of assistencial quality and safety of the patients in the health units of the secondary to the quaternary level. With improved access to health care there is an urgent need to improve the quality of services provided to the user satisfaction and improve hospital performance. It is in this context that with the Irish cooperation designed a work shop for sharing experiences and new techniques to improve quality of care and safety of patients.

2. Purpose of the meeting

Main Objective

- a) Ensure that health facilities providing health care quality and efficient;

Specific objectives

- b) Improve the quality of services provided by health units in the various components;
 - Quality assistance
 - Ulcers pressure Prevention
 - Antimicrobial Resistance
 - Prescription

- Patient Safety
- Patient Safety
- Prevention and control of infections
- Hospital management

3. Context

The National Health Service in its decree 26/2000 classifies health units in four levels of care. The DNAM has on its jurisdiction the secondary level to the quaternary level, this decree establish also the referencing system from one level to another.

The introduction of PCI programs, creation of therapeutic committees of hospital pharmacy, maternal audit committees, rational drug administration ,discussion committees of deaths, committees of clinical processes evaluation are part of initiatives to improve the quality of care in health facilities

4. Rationale

As regards the improvement of assistance quality, the provision of quality health care determines the degree of satisfaction and hospital performance. If there is need for improvement in the delivery of health care, collaboration between the different stakeholders in the provision of health care, harmonization of instruments for this care, there is an urgent need to make a training to improve the quality of services provided.

5. Methodology

Conducting practical working groups and discussion of methodologies to achieve results with 5 different areas of hospitals hopes to achieve results. Each hospital must select the area of relief or include what is missing.

Areas to be Analyzed:

- Quality assistance
- Ulcers pressure prevention
- Antimicrobial Resistance
- Prescription and drug administration

- Patient Safety
- Patient Safety
- Prevention and control of infections
- Hospital management

6. Expected Results

- Improved management of hospitals in the prevention components, curative, rehabilitative
- Quality Improvement in provision of care in the NHS
- Appropriate work tools to be used
- Work in Training Visibility
- Set out standards of performance in large areas, clinical, nursing and administrative
- Improved use of consumable resources, particularly for surgery
- Improved employee motivation

7. Participants

DNAM:

National Director and Deputies

Department of Nursing, Department of Hospital Management, Hospital Pharmacy

Hospitals :

Central hospitals 4 (MCH, HCB, HCN, HCQ, 5 elements of each Hospital)

General Hospitals 5 (Mavalane, Macamo, Machava, Chamanculo, Polana Canico, 5 elements of each)

Provincial Hospital of Matola (5 elements)

Lichinga Provincial Hospital (5 elements)

Infulene Psychiatric Hospital (5 elements)

District Hospitals of Manhiça and Xinavane (5 elements)

8. Place and Date of the meeting

Date: August 15 -19

Place: CRDS

APPENDIX 2



REPÚBLICA DE MOÇAMBIQUE
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**Agenda do Workshop de Formação sobre Métodos de Melhoria de Qualidade e
Segurança do Paciente**

CRDS – Maputo

15 -19 de Agosto de 2016

Hora	Tema	Facilitador/a
Dia 15 de Agosto de 2016 (Segunda-Feira)		
13h30 – 13h55	Chegada e registo dos Participantes	Secretariado
13h55 – 14h05	Hino, Boas Vindas e Apresentação dos Participantes	Mestre de cerimónia
14h05 – 14h10	Objectivos do Workshop de Formação /Termos de referência	Dr Hilário Ussene Isse Dir. Nac.de Ass. Médica
14h10-14h20	Apresentação do conteúdo do Workshop e dos resultados esperados	Peter Lachman
14h20-14h25	Programa de Cooperação Técnica entre Health Service Executive e Ministério da Saúde	David Weakliam
14h25-14h35	Intervenção de Sua Excia o Embaixador da Irlanda	Sr William Carlos
14h35 – 14h50	Discurso de Abertura do Workshop	Dra Nazira Vali Abdula S. Excia Ministra da Saúde
14h50 – 15h00	Foto de Família no Jardim do CRDS	Todos
15h15 – 15h30	Apresentação e definição do Programa	Peter Lachman
15h30 – 15h45	Apresentação das equipas dos hospitais	
15h45 – 16h30	Introdução á Teoria de Melhoria de Qualidade	Peter Lachman
16h30	Fim dos trabalhos do Primeiro dia	
16h45-18h00	Cocktail oferecido pela Irlanda	Todos

Hora	Tema	Facilitador/a
Dia 16 de Agosto de 2016 (Terça-feira)		
08h30-10h00	Teorias de Melhoria	
10h00 -10h30	Intervalo	
10h30-12h30	Modelos para Melhoria	Peter Lachman
12h30 – 13h30	Intervalo para Almoço	
13h30 -15h30	A Desenvolvimento de projetos	Todas as Equipes
15h30	Fim dos Trabalhos do segundo dia	
Dia 17 de Agosto de 2016 (Quarta-feira)		
08h30 – 10h00	Medição e instrumentos para melhoria.	
10h00 – 10h30	Intervalo	
10h30 – 12h30	Medição e instrumentos para melhoria.	
12:30 – 13:30	Intervalo para Almoço	
13h30 – 15h30	Desenvolvimento de projetos	Todas as Equipes
15h30	Fim dos Trabalhos do Terceiro dia	
Dia 18 de Agosto de 2016 (Quinta-feira)		
08h30 – 10h00	Teoria o sobre segurança do Paciente – Confiança	
10h00 – 10h30	Intervalo	
10h30 – 12h30	Teoria o sobre segurança do Paciente – Confiança	
12h30 – 13h30	Intervalo para Almoço	
13h30 – 15h30	Desenvolvimento de projetos	Todas as Equipes
15h30	Fim dos Trabalhos do Quarto dia	
Dia 19 de Agosto de 2016 (Sexta-feira)		
08h30 – 10h00	Planificação dos Proximos passos	Todas as Equipes
10:00 – 10h30	Intervalo	
10h30- 12:00	Revisão da Semana e Reflexão conjunta	Todas as Equipes
12:00 – 12h30	Entrega de certificados e encerramento	Todas as Equipes
12h30 -13h30	Intervalo para Almoço e Fim dos Trabalhos do Workshop	

APPENDIX 3

ORDEM	Nº PARTICIPANTES	PROVINIÊNCIA
1	Dra. Maria Helena da Costa	H.G.Mavalane
2	Dra. Nilza Mário Mahoche	H.G.Mavalane
3	Samuel Stefane	H.G.Mavalane
4	Maria da Graça Mananze	H.G.Mavalane
5	Felizarda Lino Gazine	H.G.Mavalane
6	Dra. Nelson Talhada	H.G.Jose Macamo
7	Nilza Mosana Mucussete	H.G.Jose Macamo
8	Vandia Zevo	H.G.Jose Macamo
9	Paulo Filimão Cossa	H.G.Jose Macamo
10	Dércio Kongolo	H.G.Jose Macamo
11	Dra. Hélia Mananze	H.G. Polana Canico
12	Ana Margarida Nipita	H.G. Polana Canico
13	Ligia Dunguza	H.G. Polana Canico
14	Emilia Siquisse	H.G. Polana Canico
15	Cecilia Felisberto	H.G. Polana Canico
16	Gilda Tomasia Mungaze	H.G.Chamanculo
17	Olimpia David Noe Paulo	H.G.Chamanculo
18	Ivan Julio da Costa Massinga	H.G.Chamanculo
19	Dra. Serena Percina Chachuaio	H.Psiquiatrico de Infulene
20	Carla Flora Machado	H.Psiquiatrico de Infulene
21	Cremildo Francisco	H.Psiquiatrico de Infulene
22	Dra. Lisa Matlhombe	H.P.Matola
23	Sérgio Mafione	H.P.Matola
24	Virginia Mazive	H.P.Matola
25	Sheila Nhacumba	H.P.Matola

ORDEM	Nº PARTICIPANTES	PROVINIÊNCIA
26	Ligia Cuna	H.P.Matola
27	Dra Ana Paula Rodrigues	H.G.Machava
28	Lisete Mualeia	H.G.Machava
29	Percina M Machava	H.G.Machava
30	Jorgina Felix Tangune	H.G.Machava
31	Mario Romao Chissano	H.G.Machava
32	Francisco Daniel Machava	H.G.Machava
33	Virginia Admira Machava	H.G.Machava
34	Carolia Joaquim Cumbane	H.G.Machava
35	Saquina Ossman Adam	H.G.Xinavane
36	Arsenio Mario Paipiane	H.G.Xinavane
37	Egineta Bonifacio	H.G.Xinavane
38	Dr. Cachimo Machude Mulina	H.C. Nampula
39	Musagy Tarmamed	H.C. Nampula
40	Lidia Estevão C. Tivane	H.C. Nampula
41	Elsa Marlene Blandle Vaz	H.C. Nampula
42	Toni Salvador Massiaba	H.C. Nampula
43	Dr. Nelson Duarte Mucopo	H. C. Beira
44	Luis Fernando Artur Eliotrope	H. C. Beira
45	Rosário Amuge José	H. C. Beira
46	Faruk da Costa	H. C. Beira
47	Zeferina Simão	H. C. Beira
48	Dr. Ladino Suade	H.C.Quelimane
49	Maria Rosa Manuel Salgado	H.C.Beira
50	Juma Azarate	H.C.Quelimane
51	Adolfo Adamo Cassamo	H.C.Quelimane
52	Isabel Novaz	H.C.Quelimane

ORDEM	Nº PARTICIPANTES	PROVINIÊNCIA
53	Dr. Deolindo António Arijama	H.P.Lichinga
54	Neri Baptista Jorge Caspande	H.P.Lichinga
55	Mbombombo Tubajiki	H.P.Lichinga
56	Otilia Acacio Novele	H.P.Lichinga
57	Ribeiro Carlos Mboma	H.P.Lichinga
58	Saiza Addul S. K. I. Cassamo	H.Manhica
59	Arlindo Azevedo	H.Manhica
60	Rosa Chamine	H.Manhica
61	Dr. João Fumane	H.C.Maputo
62	Matilde Mabui	H.C.Maputo
63	Felizarda Dgedge	H.C.Maputo
64	Samir Correia	H.C.Maputo
65	Cristiano Changou	H.C.Maputo
66	Delfina Moçambique	H.C.Maputo
67	Dr. Ussene Hilário Isse	DNAM
68	Dra. Elenia Macamo	DNAM Adjunta
69	Dra. Luisa Panguene	DNAM Adjunta
70	Dra Olga Novela	Depto de Enfermagem
71	Rita Mucache	Depto de Enfermagem
72	Dra Felicidade Sitói	Depto Farmacéutico
73	Julia Silva	Depto Farmacéutico
74	Ana Gadaga	Depto Farmacéutico
75	Daniel Delane	Humanizacao
76	Dra. Aisha Issufo	DAGH
77	Julian Domingo Fabregas	DAGH
78	Dr. Carlos dos S. André	DAGH
79	Olegario Muanathatha	Mestre de cerimónias

ORDEM	Nº PARTICIPANTES	PROVINIÊNCIA
80	Isabel Tavares	Logística
81	Elsa Moiane	Logística
82	Bernadete João Sandramo	Protocolo
83	Célia Albino Ngovene	Protocolo
84	Lazaro Namburete	Motorista
85	Joaquim Tafula	Motorista
86	Lamugio Francisco Mbeve	Motorista