



MAY 2018

ISQua's Declaration on Patient Safety

Wendy Nicklin

ISQua President

Peter Lachman

ISQua CEO

THE Third Global Ministerial Summit on Patient Safety,

was held on 14th April 2018 in Tokyo, Japan, and attended by 500 participants, from 44 countries, representing high-level government delegations from ministries of health and key international organisations.

A declaration on Patient Safety was proposed by Japan, UK, and Germany. As of 15th May, 29 countries, 5 international organisations and 5 of the specially invited organisations have agreed to endorse the declaration.

The Tokyo Declaration on Patient Safety declares, among other things, that participating countries and organisations will maintain a high level of momentum on the 'Global action on Patient Safety' by always prioritising the safety of patients in health sector policies and programmes; for the World Health Organization (WHO) and other agencies to work closely with low- and middle-income countries to strengthen capability through collaboration and learning; to build capacity in leadership and management to support patient-centred care; to educate and train the health workforce in patient safety; and to increase efficiency and minimize harm by sharing knowledge on risks, best practices and successful models.

The declaration also supported the establishment of an annual World Patient Safety Day, to be celebrated on 17th September each year.



The International Society for Quality in Health Care's (ISQua's) mission is to **inspire and drive improvement in the quality and safety of healthcare worldwide through education and knowledge sharing, external evaluation, supporting health systems and connecting people through global networks.**

ISQua is committed to its strategic partnership with WHO. We assist and advise on programmes, such as the National Quality and Policy Strategy, Integration of Care, Universal Health Coverage and Patient Safety.

Integrated throughout all our programmes and activities is person-centred care, based on the desires and needs of people and placing people, patients and healthcare providers at the core of our work.



Safety is inherent in everything we do:

Third-Party External Evaluation

- 1) Patient/Service User Focus and patient safety are key principles of ISQua's Principles for the Development of Health and Social Care Standards. Principle five focuses solely on patients/service users and reflects on and supports efforts to improve care across the continuum.
- 2) Our Guidance on Designing Healthcare External Evaluation Programmes including Accreditation identifies both patient-centred care and patient safety as essential foundations for any healthcare evaluation programme.

Working with Patients

- 3) ISQua's Person-Centred Care Community of Practice brings together patient representatives, advocates and practitioners with an interest in person-centred care and patient safety, to discuss issues affecting care and quality of service, and to advise the ISQua Board on relevant matters from the patient's perspective.

Knowledge sharing

- 4) ISQua's International Conferences consistently includes the patient's voice and patient safety as central themes. Our 35th International Conference in Kuala Lumpur (23rd – 26th September 2018) includes four tracks (out of 11) which relate directly to the wellbeing of the patient – Patient Safety; Primary and Community Based Care; The Person; and Quality & Safety for the Vulnerable.
- 5) In 2017 ISQua achieved “Patients Included status” for our 34th International Conference in London. The Patients Included charter provides conference organisers with a means of demonstrating that their events are committed to incorporating the experience of patients, who are experts in living with their condition while ensuring they are neither excluded nor exploited. It is our aim to achieve this again in our 2018 conference and beyond.
- 6) Our Fellowship Programme, a learner-led, online, CPD programme, offers two modules on Patient-Centred Care and Patient Safety. Many of the other fellowship webinar topics focus on safety, quality improvement and patient-centred care.
- 7) Our regional Communities of Practice in Africa and South America spread the lessons learnt in patient safety and quality improvement programmes.
- 8) ISQua recently partnered with the Irish Health Service Executive (HSE) Quality Improvement Division in Dublin, the Irish Embassy in Maputo, Irish Aid, and the MOH in Mozambique to introduce quality improvement and patient safety programmes and looks to stimulate the development of local programmes in the future.
- 9) ISQua will soon launch two Specialist Certificates on Patient Safety and Person-Centred Care.

Research and Policy

- 10) ISQua facilitates research in patient safety and quality and promotes the publication of academic papers in its international journal, the International Journal for Quality in Health Care.
- 11) ISQua works strategically with WHO and other national and international partners to further the delivery of its Patient Safety programmes.

Board

- 12) The Board of ISQua is comprised of experts in the area of healthcare quality and safety. All our deliberations ensure a focus and commitment to improving quality and safety that is person-centred.



ISQua is fully committed to improving patient safety and healthcare quality worldwide. This permeates and guides all our deliberations and work. ISQua respects and values our partnerships which ultimately enable our mission to be accomplished.