

PROGRAMME OVERVIEW – BRISBANE 2022

Pre-Conference – Monday, 17th October 2022

Time	Room 1	Room 2	Room 3	Room 4
<p>09:00 – 12:30</p> <p>Morning Break 10:15 – 10:45</p>	<p>Topic: Future of Accreditation</p> <p>Speakers: ISQua EEA Accreditation Council</p>	<p>Topic: PROMS 101</p> <p>Speakers: TBC</p>	<p>Topic: Primary, Community and Integrated Care</p> <p>This pre-workshop will focus on primary, community, and integrated care. It will provide an opportunity for delegates and leading organisations to explore the key elements of integrated care that have the potential to deliver efficiencies and improvements in patient experiences and health outcomes.</p> <p>The five interactive sessions will be delivered by leaders in primary care reform and supported by patient stories and real-world examples:</p> <p>Person-centred health system and integrated care (Dr Walid Jammal)</p> <ul style="list-style-type: none"> Principles and models of person-centred integrated care Population Health <p>Partnering with patients, their family and carers (Leanne Wells, A/Prof Michael Greco, Adj A/Prof Tina Janamian)</p> <ul style="list-style-type: none"> Equitable patient experience and outcomes - Feedback that makes a difference to patient experience, patient safety and quality of care and patient outcomes Activated and confident consumers Social prescribing as part of person-centred care 	<p>Topic: Exploring the Improvement ‘Toolbox’ - Developing Knowledge and Skills Across Improvement Approaches</p> <p>Facilitator: Helen Crisp</p>

12:30 – 13:30	Lunch	Lunch	Lunch	Lunch
<p data-bbox="203 158 376 185">13:30 – 17:00</p> <p data-bbox="203 229 376 328">Afternoon Break 15:00 – 15:30</p>	<p data-bbox="403 158 533 185">Topic: TBC</p> <p data-bbox="403 229 694 293">Speakers: World Health Organization (WHO)</p>	<p data-bbox="768 158 1081 293">Topic: National Strategies for Quality of Care and Safety: How To Move Forward?</p> <p data-bbox="768 338 1052 365">Chair: Rashad Massoud</p> <p data-bbox="768 410 1077 509">Speakers: Denis Herbaux, Andrew Likaka, Anthony Staines, and Shams Syed</p>	<p data-bbox="1111 158 1581 221">Integrated care teams (Gary Smith and Tracey Johnson)</p> <ul data-bbox="1111 229 1644 408" style="list-style-type: none"> <li data-bbox="1111 229 1644 328">• Workforce capacity and capability to deliver person-centred multi-disciplinary care <li data-bbox="1111 338 1644 365">• Guiding principles of team-based care <li data-bbox="1111 375 1644 408">• Improving health care team experience <p data-bbox="1111 448 1619 547">Quality and safety in person-centred integrated care (Dr Stephen Clark and Adj A/Prof Paresh Dawda)</p> <ul data-bbox="1111 555 1626 734" style="list-style-type: none"> <li data-bbox="1111 555 1626 624">• Role of accreditation to support quality and safety (Stephen Clark) <li data-bbox="1111 633 1626 734">• Data-driven improvements across the health system (using data to improve patient experience and outcomes) <p data-bbox="1111 774 1659 837">System-wide governance and leadership (Adj A/Prof Paresh Dawda and Tracey Johnson)</p> <ul data-bbox="1111 845 1626 1024" style="list-style-type: none"> <li data-bbox="1111 845 1626 946">• Governance and partnership models to facilitate integrated care (value co-creation across the health system) <li data-bbox="1111 956 1626 1024">• Leadership to drive person-centred integrated care 	<p data-bbox="1691 158 1971 256">Topic: System Thinking Approach to QI and workshop</p> <p data-bbox="1691 301 1926 365">Facilitator: Michael Tresillian</p>