

PROGRAMME OVERVIEW – BRISBANE 2022

Pre-Conference – Monday, 17th October 2022

Time	Room 1	Room 2	Room 3	Room 4
09:00 – 12:30 Morning Break 10:15 – 10:45	Topic: Future of Accreditation Speakers: ISQua EEA Accreditation Council	Topic: PROMS 101 Speakers: TBC	Topic: Feedback that makes a difference to the safety and quality of care Session 1 – Feedback from patients and peers on clinician’s interpersonal and professional skills Session 2 – Feedback from patients about their activation levels – the Patient Activation Measure (PAM) Speakers: TBC	Topic: Exploring the Improvement ‘Toolbox’ - Developing Knowledge and Skills Across Improvement Approaches Facilitator: Helen Crisp
12:30 – 13:30	Lunch	Lunch	Lunch	Lunch
13:30 – 17:00 Afternoon Break 15:00 – 15:30	Topic: TBC Speakers: World Health Organization (WHO)	Topic: National Strategies for Quality of Care and Safety: How To Move Forward? Chair: Rashad Massoud Speakers: Denis Herbaux, Andrew Likaka, Anthony Staines, and Shams Syed	Topic: Feedback that makes a difference to the safety and quality of care Session 3 – PREMs and PROMs Session 4 – Integrated Care Speakers: TBC	Topic: System Thinking Approach to QI and workshop Facilitator: Michael Tresillian