

## COVID-19 Testing and Contact Tracing Pathway



Symptoms develop and these are then checked against HSE advice



Remote GP consultation takes place



Sample taken at your scheduled appointment



Sample tested for COVID-19 in the laboratory



Result of test communicated and close contacts of positive results are traced and informed

c.220,000 is the average daily HSE COVID-19 webpage visits

c.2,500 is the average daily interactions with HSE COVID-19 bot 1

c.3,500 is the average daily calls to HSE Live helpline

c.680,000 is the average daily social media hits

c.280,000 is the total COVID-19 related calls from patients to GPs (c.220,000 unique)

c.150,000\* is the total referrals made for testing to date including c.10,000 healthcare workers (\*89,000 removed with case criteria change)

c.35,000 was the peak number of calls GPs took on the busiest day

Last week on average c.1,200 GP referrals were made for testing per day

c.55,000 is the total NAS and Community swabs taken to date –(hospitals excluded)

c.1,300 is the daily average swabs taken at present (both NAS and Community Testing Centres)

c.350 is the total community referrals waiting for an appointment (11/04), a further c.500 have appointments scheduled

Overall the total tests completed including hospital tests is c.72,000 (11/04)

c.2,800 is the average daily laboratory tests completed since the beginning

c.8,000 is the maximum amount of laboratory testing completed in one day (11/04)

c.11,000 is the number of swabs that are pending testing (12/04)

Clinicians are making calls to patients with positive results - on average c.500 calls per day (last week)

c.500 is the average daily follow up calls to identify close contacts (last week)

3 is the average contacts per patient (last week)

c.800 is the average daily calls to inform close contacts (last week)



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