



NMH Patient Safety Awareness Week 2019 [21st - 25th October 2019]

Day 1: Monday, 21st October 2019 (*morning-only*)

NMH PSAW 2019 Opening Conference		Timing
OC.1.	Welcome.	09.00-09.15
OC.2.	The importance of patient safety awareness - staff thoughts and views on video.	09.15-09.30
OC.3.	Master's opening first keynote talk.	09.30-10.15
OC.4.	"125 years of Patient Safety in the NMH" and launch of NMH's "Leading Patient Safety".	10.15-11.00
- Break and networking -		
OC.5.	NMH Consultant talk(s) "What patient safety means across the disciplines".	11.30-12.30
OC.6.	Invited guest speaker first keynote talk (<i>to be announced</i>).	12.30-13.15
OC.7.	What's on during the rest of PSAW 2019 and Conference Close.	13.15-13.30
OC.8.	Conference Close.	

A word on the NMH's "Leading Patient Safety" campaign

A determined, continuous, multi-disciplinary initiative to strengthen the culture of patient safety in the NMH with the aim of evolving and sustaining a fair and just culture and environment where our staff feel **truly safe** to:

- ✓ Speak up about any concerns.
- ✓ Learn from errors and unreliability's.
- ✓ Create safer patient care and support.

All through "safe systems".

We plan to achieve this aim by providing critically planned "Leading Patient Safety" management and staff sessions both of which will build on our TeamSTEPPS training by focusing on the following *simple* "Safe TEAM Behaviours":

- ✓ Always pay attention to details (*vigilance*).
- ✓ Communicate clearly.
- ✓ Support each other.
- ✓ Hand-off/over effectively.
- ✓ Have a constant questioning and receptive attitude

The result? We hope to produce **measurable** and hence **evaluable** results which *will* demonstrate a standardization of patient safety best practices across all NMH work areas."

Day 1: Monday, 21st October 2019 (afternoon-only)

Theme of the day: Patient Safety - "it's in our own hands"

D1.1.	Daily electronic "themed" PSAW bulletins, logon messages, ticker-tape, competitions.
D1.2.	Patient Safety "Panic Room" competition (08.00-16.30).
D1.3.	Daily "Patient Safety Executive "Walk-arounds".
D1.4.	Random hand-hygiene outcome reviews using hand hygiene inspection box (0900-16.30).
D1.5.	All meetings on this day shall be patient safety focussed (1 st agenda item!).
D1.6.	PSAW 2019 Patient and Visitor Information Tables x 2 (staffed 08.30-16.30).
D1.7.	Daily "Safety Huddles" on everyday patient safety practices across the hospital.

Day 2: Tuesday, 22nd October 2019

Theme of the day: Medication Safety

D2.1.	Daily electronic "themed" PSAW bulletins, logon messages, ticker-tape, competitions.
D2.2.	Medication Safety Awareness Sessions (09.30-11.30).
D2.3.	Patient Safety "Panic Room" competition (08.00-16.30).
D2.4.	Daily "Patient Safety Executive "Walk-arounds".
D2.5.	Random hand-hygiene outcome reviews using hand hygiene inspection box (0900-16.30).
D2.6.	All meetings on this day shall be patient safety focussed (1 st agenda item!).
D2.7.	PSAW 2019 Patient and Visitor Information Tables x 2 (staffed 08.30-16.30).
D2.8.	Daily "Safety Huddles" on everyday patient safety practices across the hospital.

Day 3: Wednesday, 23rd October 2019

Theme of the day: Infection Prevention and Control

D3.1.	Daily electronic "themed" PSAW bulletins, logon messages, ticker-tape, competitions.
D3.2.	Medication Safety Awareness Sessions (09.30-11.30).
D3.3.	Patient Safety "Panic Room" competition (08.00-16.30).
D3.4.	Daily "Patient Safety Executive "Walk-arounds".
D3.5.	Random hand-hygiene outcome reviews using hand hygiene inspection box (0900-16.30).
D3.6.	All meetings on this day shall be patient safety focussed (1 st agenda item!).
D3.7.	PSAW 2019 Patient and Visitor Information Tables x 2 (staffed 08.30-16.30).
D3.8.	Daily "Safety Huddles" on everyday patient safety practices across the hospital.

Day 4: Thursday, 24th October 2019 [08.00-17.00 - with exceptions]**Theme of the day: Managing Patient Info. Securely (incl. MN-CMS use)**

D4.1.	Daily electronic "themed" PSAW bulletins, logon messages, ticker-tape, competitions.
D4.2.	Grand Rounds conference: invited Patient(s) sharing their story(ies) (12.00-13.00).
D4.3.	Patient Safety "Panic Room" competition (08.00-16.30).
D4.4.	Daily "Patient Safety Executive "Walk-arounds".
D4.5.	Random hand-hygiene outcome reviews using hand hygiene inspection box (0900-16.30).
D4.6.	All meetings on this day shall be patient safety focussed (1 st agenda item!).
D4.7.	PSAW 2019 Patient and Visitor Information Tables x 2 (staffed 08.30-16.30).
D4.8.	Daily "Safety Huddles" on everyday patient safety practices across the hospital.

Day 5: Friday, 25th October 2019 [08.00-17.00 - with exceptions]**Theme of the day: Health and Safety**

D5.1.	Daily electronic "themed" PSAW bulletins, logon messages, ticker-tape, competitions.
D5.2.	Medication Safety Awareness Sessions (09.30-11.30).
D5.3.	Patient Safety "Panic Room" competition (08.00-16.30).
D5.4.	Daily "Patient Safety Executive "Walk-arounds".
D5.5.	Random hand-hygiene outcome reviews using hand hygiene inspection box (0900-16.30).
D5.6.	All meetings on this day shall be patient safety focussed (1 st agenda item!).
D5.7.	PSAW 2019 Patient and Visitor Information Tables x 2 (staffed 08.30-16.30).
D5.8.	Daily "Safety Huddles" on everyday patient safety practices across the hospital.